

Reimbursement Questions

Q. How will SCE determine the amount I will be reimbursed for trees I removed that would have impacted SCE's electrical lines/facilities?

A. For tree removal work that meets our guidelines, property owners will be reimbursed for either their actual tree removal costs or SCE's average tree removal costs—whichever is lower. SCE's average cost will be determined based on a variety of factors, including height of tree, diameter of tree at breast height, location of tree on property, accessibility to the tree, and need for special equipment such as a crane. You should be aware that due to the large volume of trees SCE is removing, our average tree removal cost may be lower than what an individual property owner might have to pay to remove a tree.

Q. How long will it take SCE to process my reimbursement request?

A. Approximately 90 days after receipt of a completed Request for Reimbursement Form and all required documentation.

Q. I have removed trees *prior* to April 3, 2003 which SCE would have eventually removed. When can I get reimbursed?

A. We are not authorized by the CPUC to reimburse for trees removed prior to April 3, 2003.

Q. I had trees removed on or after April 3, 2003, but *no longer have an invoice*. What should I do?

A. SCE cannot process a Request for Reimbursement Form without an invoice for the tree removal costs. If you do not have an invoice, contact your contractor for a duplicate copy of the invoice.

Q. I had my tree stump removed. Can I still get reimbursed?

A. If the tree stump is removed, we are unable to independently determine the height, size and location of the removed tree. Thus, we will need additional documentation. One form of acceptable documentation is a letter from your tree contractor indicating the date the tree and stump were removed, estimated height of tree, diameter at breast height and specific location of the tree on the property. If your tree contractor is not able to provide this information, please send in your Request for Reimbursement Form with a note stating the contractor can not provide the required information and we will contact you to determine whether other documentation would be satisfactory.

Q. Should I wait to have SCE remove dead or dying trees on my property that can impact your electrical lines/facilities?

A. Removing dead or dying trees ahead of the priority schedule established by SCE and the various agencies involved is a personal choice each property owner must make. SCE encourages property owners who elect to remove trees to use only licensed and qualified tree removal contractors to perform this work.

- Q. Will SCE send a representative to pre-approve trees I'm planning on removing?**
- A. Due to the hundreds of thousands of dead or dying trees that could impact SCE's electrical lines/facilities, SCE is not able to pre-approve eligibility for reimbursement.
- Q. How long do I have to submit a request for reimbursement?**
- A. For trees removed between April 3, 2003 and October 15, 2003, the request for reimbursement needs to be postmarked by December 15, 2003. For trees removed after October 15, 2003, the request needs to be postmarked within 60 days of the tree removal date.
- Q. If I submit a request for reimbursement and I have more trees that I remove in the future, am I prevented from receiving reimbursement for the additional trees removed?**
- A. No, SCE will reimburse you for all eligible trees you remove on or after April 3, 2003, as long as the CPUC continues to authorize reimbursement. Please make sure to note on your subsequent Request for Reimbursement Form that you previously submitted a request for reimbursement.

###